### How to Cite Something You Found on a Website in APA Style: What to Do When Information Is Missing

<table>
<thead>
<tr>
<th>What’s missing?</th>
<th>Solution</th>
<th>Reference template</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nothing; I’ve got all the pieces</td>
<td>n/a</td>
<td>Author, A. (date). Title of document [Format]. Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Author is missing</td>
<td>Substitute title for the author</td>
<td>Title of document [Format]. (date). Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Title is missing</td>
<td>Describe the document inside square brackets</td>
<td>Author, A. (date). [Description of document]. Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Author and date are both missing</td>
<td>Combine author and date methods</td>
<td>Title of document [Format]. (n.d.). Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Author and title are both missing</td>
<td>Combine author and title methods</td>
<td>[Description of document]. (date). Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Date and title are both missing</td>
<td>Combine date and title methods</td>
<td>Author, A. (n.d.). [Description of document]. Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
<tr>
<td>Author, date, and title are all missing</td>
<td>Combine all three methods</td>
<td>[Description of document]. (n.d.). Retrieved from <a href="http://URL">http://URL</a></td>
</tr>
</tbody>
</table>

**Note.** The basic reference template is made up of four pieces: author, date, title (with format in brackets if necessary), and source (the URL). When one or more of these pieces is missing, use the method shown above to adapt the template. In-text citations use the pieces from Position A and Position B (usually the author and date, but if there’s no author, then the title and date—more details available at [http://www.apastyle.org/learn/faqs/web-page-no-author.aspx](http://www.apastyle.org/learn/faqs/web-page-no-author.aspx)).

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