

How to Cite Something You Found on a Website in APA Style: What to Do When Information Is Missing

What's missing?	Solution	Reference template			
		Position A	Position B	Position C	Position D
Nothing; I've got all the pieces	n/a	Author, A.	(date).	Title of document [Format].	Retrieved from http://URL
Author is missing	Substitute title for the author	Title of document [Format].	(date).	Retrieved from http://URL	
Date is missing	Use "n.d." for <i>no date</i>	Author, A.	(n.d.).	Title of document [Format].	Retrieved from http://URL
Title is missing	Describe the document inside square brackets	Author, A.	(date).	[Description of document].	Retrieved from http://URL
Author and date are both missing	Combine author and date methods	Title of document [Format].	(n.d.).	Retrieved from http://URL	
Author and title are both missing	Combine author and title methods	[Description of document].	(date).	Retrieved from http://URL	
Date and title are both missing	Combine date and title methods	Author, A.	(n.d.).	[Description of document].	Retrieved from http://URL
Author, date, and title are all missing	Combine all three methods	[Description of document].	(n.d.).	Retrieved from http://URL	

Note. The basic reference template is made up of four pieces: author, date, title (with format in brackets if necessary), and source (the URL). When one or more of these pieces is missing, use the method shown above to adapt the template. In-text citations use the pieces from Position A and Position B (usually the author and date, but if there's no author, then the title and date—more details available at <http://www.apastyle.org/learn/faqs/web-page-no-author.aspx>).